

UTrans Non Discrimination Policy



It is the practice of Umpqua Transit / UTrans to grant all citizens equal access to its transportation services. Umpqua Transit / UTrans is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, national origin, religion, sex, disability or age as protected by Title VI of the Civil Rights Act of 1964 as amended, Title IX and Section 504 in accordance with the Americans with Disabilities Act of 1990. It is further the intent of UTrans that all citizens be aware of their rights to such access. These procedures are designed to serve as educational tools for citizens to understand the civil rights laws that protect their benefit of UTrans programs and services.

Title VI is a section of the Civil Rights Act of 1964 requiring that “No person in the United States shall on the grounds of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.” Title IX prohibits discrimination in education programs prohibited on the basis of sex (gender discrimination).

The Americans with Disabilities Act of 1990 (ADA) prohibits discrimination and ensures equal opportunity and access for persons with disabilities.

Any person who feels that he or she, individually or as a member of any class of persons, on the basis of race, color, national origin, religion, sex, disability or age has been excluded from or denied the benefits of, or subjected to discrimination caused by the Umpqua Transit System may file a written complaint with the Umpqua Transit’s Title VI / ADA Civil Rights Administrator, Cheryl Cheas: cheryl.cheas@ucanacap.org or call 541-440-6500 Extension 304 for more information or visit our office at 610 SE Rose Street, Roseburg, OR 97470.

You may also file a complaint through the Douglas County Title VI Administrator, Dennis Pinheiro, at 541-957-3789 or email to depinhei@co.douglas.or.us

You may also file directly with the Federal Transit Administration (FTA):
Office of Civil Rights
ATTN: Title VI Coordinator
East Building, 5th Floor-TCR
1200 New Jersey Avenue, SE
Washington, DC 20590

The Office of Civil Rights is responsible for ensuring public transit providers comply with all nondiscrimination requirements. The office oversees the implementation of laws and regulations that prohibit discrimination on the basis of race, color, national origin, religion, sex, disability, and age in the provision of services to the public. The office provides technical assistance and training and conducts complaint investigations and onsite compliance reviews to ensure public transit providers fulfill civil rights requirements.